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ACQUIRED HOME LOANS**Kent Town SA****Phone:** 8363 9933**Fax:** 8363 9944**ADELAIDE BANK****Enquiry Line** 132 220**New Loans Booking Line** 8300 7030 Option 2**Fax Transfer Descriptions** **Fax:** 1300 235 329**Fax for Cheque Directions** **Ph:** 8300 6623
or email nsettlements@adelaidebank.com.au**Discharges enquiries** **Ph:** 1300 760 635 Option 1
Fax: 8300 6854**Variations & partial discharges:** **Ph:** 1300 760 635 Option 2
Fax: 8300 6904**Bank cheques** – 5 for free, then \$10 each**Consent and Production fees** – fees vary depending on circumstancessettlements@adelaidebank.com.au**Discharge Bookings** – FMS **Ph:** 1300 360 757**ALLIANCE ONE (EX - NACOS) CREDIT UNION****Head office (Whyalla)** 8645 0200**Discharge requests** **Fax:** 8645 1014**Hume Taylor attend Settlements** 8223 3199**Fax:** 8223 1601**AMP****Phone:** 1300 300 400**Fax:** 1300 780 137**Email** info@ampbanking.com.au**AMP Banking Phone: no.** 13 3030**AMP - New Loans** 07 3013 2019**Fax:** 07 3013 2013**Discharges** 02 9848 8550**Fax:** 1300 656 392**Perpetual Call centre** 1300 360 757**Partials** 02 9848 8350**Agents for Perpetual** 02 9257 7500

ANZ BANK	
	www.anz.com/settle for up to date Contacts & Escalations details
Assessment	<p>All matter relating to Assessment are handled by the broker/mobile lenders and distribution network. Should additional information be required to be sent please forward to the following Fax: numbers:</p> <p style="text-align: center;">Broker: 1800 501 231 Mobile Lenders: 1300 783 665 Retail Branches: 1300 781 503 Rural Branches: 1300 781 539 Direct: 1300 782 140 Fast Track Renewals: 1800 269 285 Mortgage Specialists: 1300 782 359 Relationship Managers & Personal Mortgage Managers: 1300 782 046</p>
ANZ Discharge Requests and Settlement Authority Forms	<p style="text-align: center;">Fax: 1300 764 916</p> <p>The ANZ Discharge and Variation authority request document can be obtained from the following link: http://www.anz.com/personal/home-loans/ad/settlements-and-discharges.htm</p>
Consents / Productions	Fax: 1800 118 291
Document Preparation including: - Reprints - Reworks	Phone: 1800 603 361 Fax: 1300 808 724
Booking a Purchase/ Release Settlement	Phone: 1800 765 269 Purchase/Refinance settlements Fax: 08 8414 7518 Release settlements Fax: 08 8414 7540 Website: www.anz.com/settle
Escalations - Purchase Settlements	You will be contacted 48 hours prior to settlement. If not, please call: 1800 603 361
Escalations - Release Settlements	You will be contacted 72 hours prior to settlement. If not, please call: 1800 603 361
ASSIST FINANCE CORPORATION	
	1800 300 101
Fax Discharge (Evans & Murray)	8172 1700
ASSURED HOME LOANS	
Enquiries	8360 0200
Fax:	8367 9777

AUSSIE HOME LOANS

	Adelaide 8205 7888
New loans (Kelly & Co)	8205 0800
	Fax: 8205 0870
Discharge Requests	13 3333 option 1, option 1, option 2
	Fax: 02-9338 7712
Book DM with Fisher Jeffries SA	8233 0600

AUSSIE MORTGAGES LTD

Phone:	02 9338 7712
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AUSTRALIAN CENTRAL CREDIT UNION
- SEE PEOPLE'S CHOICE CREDIT UNION
[CLICK HERE](#)

AUSTRALIAN SECURITIES LTD

Discharges (Diane Gleeson)	diane.gleeson@asltd.com.au Phone: (03) 9607 8153
Consents and Productions (Hillarene Ferdinands)	hillarene.ferdinands@asltd.com.au Phone: (03) 9607 8156
GPO Box 4596, Melbourne VIC 3001	
AXA	1800 500 990
Discharge Requests	03-9605 6000
	Fax: 03-9605 6500
Members Equity	03-9287 3333

BANK OF SYDNEY
previously LAIKI BANK

Andrew Ladas Lending Manager 149 Henley Beach Road, Mile End	8159 8007 0403 777 164
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BANK SA & ST GEORGE

8.30 to 5pm	Bank SA/St George - new loan email to book - settlementbookings@stgeorge.com.au
New Loans Settlements	SAI Global Property will attend the LTO as agent 1300 883 183
New Loans (document preparation)	1300 883 183
New Loans Chq directions	Fax: 8424 4923
Transfer Description	Fax: 8424 4925
Booking Line - Commercial	08 8424 4283
St George New loans	1300 883 183
Full Discharge	Fax: 02 9995 8300

Security Variations & Partial Discharges	Email: nswdischarges@stgeorge.com.au Fax: 02 9995 8304 Address: St George Bank, Loans Servicing Locked Bag1, KOGARAH NSW 1485
Settlement Booking line & Payout figures	PH: 1300 883 183 Fax: 02 9995 8300
DA Fax:	Fax: 02 9995 8300
Commercial Loans	1300 883 183 Fax: 02 9995 8300
Productions	1300 883 183 Fax: 02 9995 8304
Transfer Descriptions	1300 883 183 Fax: 02 9995 8300 Fax: 02 9995 8304
Variations	1300 883 183 Fax: 02 9995 8304
No Free Chq's	\$8
Consent	PH: 8424 4923 \$350
Products	\$100.00
Complaints-Email	Custrelbsa@banksa.com.au
BANKWEST	
Direct Settlements	1300 307 068
Enquiries	1300 130 881
	Fax: 1300 130 885
Settlements ESPREON	1300 321 947
Discharge Requests	Fax: 8212 1722
Discharges (Perth)	1300 130 885
*Note: All discharge requests should go firstly to Perth	Fax: 08-9449 3889
Complaints (Fax:)	(02) 8299 8435
BENDIGO BANK	
Customers must liaise directly with Bendigo Bank Branch or Business Banking Manager	After paperwork completed by customer and Bank - Conveyancers may ring Payout hotline
www.bendigobank.com.au	1300 850 807
for list of Branch locations	
Bendigo Bank	1300 366 666
(Norman Waterhouse)	Fax: 02 81155 943
BEYOND BANK AUSTRALIA (PREVIOUSLY COMMUNITY CPS AUSTRALIA)	
New Loans	8205 8778
Discharges and Productions	8205 8778
Transfer Descriptions and Discharge Requests	Fax: 8410 0195
Bank cheques – 2 cheques free, then \$8 each	
Consent Fee \$150.00 and Deed of Priority \$150.00	
Production fees – \$150	

BLUESTONE

Phone:	13 2583
Fax:	02 8115 5943

CHALLENGER

Phone:	03 8616 1289
Fax:	03 9621 1440

CITIBANK

Mortgages	1300131127
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CLUB FINANCIAL

Mellor Olsson	8414 3400
Fax:	8414 3444

COMMONWEALTH BANK

- See SAI Global CBA MORTGAGE [CLICK HERE](#)

COMMUNITY CPS AUSTRALIA
(Now see Beyond Bank Australia)
[CLICK HERE](#)

CREDIT UNION SA

(Merger of Satisfac and Powerstate)

New loans and discharges	Ph: 8202 7604 or 8202 7553
	Ph: 8224 1053
Transfer Descriptions and Discharge Requests	Fax: 8410 0609

ESPREON ONLINE SEARCHING SERVICES

- See SAI GLOBAL [CLICK HERE](#)

FIRE SERVICE CREDIT UNION

Phone:	8204 3604
Fax:	8204 3880

Alexander Botten & Associates attend Settlement

FIRST MACQUARIE

Phone:	1800 651 898
Fax:	07 3002 8400

FIRST MORTGAGE CO. HOME LOANS
(1st Mac)

Discharge (Cooper Grace Ford Qld)	07 3013 8665
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FIRST MORTGAGE SERVICES	
Phone:	1300 360 757
FIRST TITLE	
Phone:	03 9935 9700
GALILEE SOLICITORS	
Enquiries	8415 2500 or 8415 2506
Fax:	84101196
Fax: - Discharge	02 8225 5066
GE FINANCE	
Phone:	1300 658 268
Fax:	1300 793 048
GIO BUILDING SOCIETY	
	02-9240 4671
	Fax: 02-9290 3768
Settlements - Chris Genockey	8212 4181
	Fax: 8231 0014
HOMELOANS LIMITED	
Phone:	1800 657 197
Fax:	1300 787 873
HOMESIDE	
Discharges- from Broker Only!	
	13 24 64
HOMESTARTFINANCE	
To find out the retailer - 8203 4000 or 8203 4033 Bank SA, Adelaide Bank, Homeloan Centre or	
Ian	8203 4067
Greg	Fax: 8203 4004 8203 4072
Home Loans Plus	8210 0510
New Loans - Monica Elizabeth	PH: 8203 4097 Fax: 8203 4004 Ph 8203 4078
Bank cheques – free	
ConveyancingPhone:	8203 4772
HOME LOAN CENTRE	
Discharges	8281 9522
Settlements	8281 9522
	Fax: 8281 9860
Bank cheques – 2 free, then \$8.00 each	

HOME LOANS PLUS**Discharges**

8410 8777

Fax: 8410 3999**2 free chq's then \$8.00***All Homestart chq's are Free***HSBC****Enquiries HSBC**

1300 300 101 (Opt 1)

Bookings

133 788 918

(need client No.)

02 9006 5345

Fax:

02 9006 5231 or

02 9225 3624

HUNT & HUNT

Heritage Building Society

Phone: 8414 3333

Landmark

Fax: 8212 6828**ING BANK****Direct**

1800 133 464

New Loans (ING Bank)

8233 0600

Discharge requests (ING Bank)

133 464

8233 0690

Fax: 02 9028 4746**Settlements – Fisher Jeffries**

8212 4903

Fax: 8231 6896**Complaints-Email**Customer.service@ingdirect.com.au**Bank cheques - \$10.00 each****INTERSTAR****DISCHARGES**

03 9612 1111

Fax: 03 9621 2368**Finlaysons (Annette Gianopoulos)**

8235 7400

Fax: 8232 2944**IOOF**

Contact CPS (Glenys)

8205 8771

KELLY & CO**PH:** 8205 0800**Aussie Home Loans****Fax:** 8205 0805**Macquarie****ING****Interstar****Origin****Bluestone, Rams, some Members
Equity**

LA TROBE

Legal Stream 02 9223 6845

Phone:	02 9231 3355
	1300 559 537

LIBERTY FINANCE

	132 399
	03 8635 9999
Fax:	03 8635 8223

LIFEPLAN BUILDING SOCIETY

Kym Grey	8212 3838
	Fax: 8231 9181
Settlements - Brian O'Halloran	8212 4034
	Fax: 8212 7033

LJ HOOKER HOME LOANS

New Loans	1300 552 688
Discharges	
Settlements – Kelly & Co	8205 0800
	Fax: 8205 0805

LM CONVEYANCING

Phone:	8223 7691
Fax:	8223 4348

MACQUARIE BANK

Phone:	1800 007 722
Fax:	1800 707 321
Legal Stream (Hunt & Hunt)	02 9223 7919

MACQUARIE MORTGAGES

	02 8232 5549
(Options 2, 2)	1800 007 722
Discharge Fax:	1800 707 321

MCROSTIE CONVEYANCERS

Phone:	8235 1900
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MEMBERS EQUITY

(Direct 1300 654 998 Fax: 039605 6632)

Discharges Perpetual Trustees Aust Ltd	03 9605 6720
Fax:	03 9605 6632

MELLOR OLSSON LAWYERS	
	PH: 8414 3400
	Fax: 8414 3444
MINTER ELLISON	
Phone:	8233 5508
NATIONAL AUSTRALIA BANK	
Settlement Booking and Loan Pay-out Hotline	1300 552 688
Transfer descriptions to Settlements and Branch	Homeside Ph: 1800159785
	Fax: 1300 369 975
Discharge requests to Settlements	Completed forms to Fax: 1300 767 829
Pattial Discharges - WA	1800 159 784
Settlements	Fax: 8407 6577
Complaints- email	nabfeedback@nab.com.au
Partial Discharges with Homeside see above	1300 138 013
Productions	8407 6125
Bank cheques – email - cheques@nab.com.au	
Consent Fee \$65 (Personal) \$80 (Business)	
Production fees –	
NATIONAL LENDING SOLUTIONS	
Phone:	02 8836 4000
Fax:	02 8836 6166
NATIONAL MUTUAL LIFE ASSOCIATION	
	Phone: 1800 650 998
Discharge requests	Fax: 03-9605 6400
NATIONWIDE MORTGAGE CORP P/L	
Phone:	1800 008 889
	02 9265 1700
Fax:	02 8558 8300
NRMA BUILDING SOCIETY (HSBC)	
Settlements	1300 300 101
	Fax: 02 900 65231
Melbourne Discharges Fax:	03 9605 6400

PEOPLES CHOICE CREDIT UNION
"ACQUIRED HOME LOANS"
(a trading name of Australian Central Credit Union Ltd)

ALL CHEQUES MADE PAYABLE TO "PEOPLES CHOICE CREDIT UNION"

New Loans	Phone: 1300 768 369 Press #3 Fax: 7224 5281 newloansettlements@peopleschoicecu.com.au
SA Discharges	Phone: 1300 768 369 Press #1 Fax: 7224 5281 discharges@peopleschoicecu.com.au
Discharges All other States	PH: 8305 1756 Fax: 7224 5281
Consents/Productions	Phone: 8305 7729 Fax: 7224 5281 discharges@peopleschoicecu.com.au

PERMANENT CUSTODIANS

Permanent Custodians	02 9551 5000
To Find the Loan Originator	02 8295 8100
Great Southern Home Loans	1300 668 959
	Fax: 1300 650 924
Settlements –	8414 7500
Wignalls or Hunt and Hunt	8414 3333
API Lifestyle	Ph 8232 9212 Fax: 8232 9201 email: reception@greatsouthernloan.com.au

PERPETUAL LMS AND PERPETUAL LTD

Phone:	1300 360 757
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PERPETUAL TRUSTEES AUSTRALIA LIMITED

Enquiries	1300 360 757
Fax:	03 9605 6632

PERPETUAL TRUSTEES VICTORIA LIMITED

Enquiries	03 8616 1600 or 03 9621 1440
Fax:	03 9621 1440 or 03 8616 1289

Need Loan or ID Number included in authority

POLICE CREDIT UNION

Chris Curtis of PCU	8208 5745
Conveyancing Services	Mob: 0400 680 918
Transfer Descriptions and	
Discharge requests	Fax: 8410 5192

RAMS FINANCE LEGAL STREAM	
Phone:	02 9223 7919
	132 267
Discharge Fax:	1300 366 844
New Loans	1300 130 769
RAMS (KELLY & CO)	
Discharge Fax:	02 9736 5209
RESI MORTGAGE CORPORATION	
Adelaide Office	8410 8969
	Fax: 8410 8968
Settlements – Finlaysons	8235 7400
	Fax: 8232 2944
Sydney Office - Discharges	02 9280 0009
Discharge Fax:	02 9280 0007
RESIMAC SYDNEY (GALILEE)	
Phone:	1300 366 582
Fax:	1800 002 881
SAI GLOBAL	
– Independent Corporate Services	
Phone:	8231 3722
Fax:	8212439
SAI GLOBAL - CBA MORTGAGE SERVICES	
Include all details in the advice of settlement.	
<i>This information can be included either in a letter or preferably in a signed discharge authority:</i>	
Address of property sold	
Certificate of Title reference	
CBA Loan Account Numbers	
Proposed settlement dates and location	
Proposed BSB and account number for depositing of surplus funds	
IMPORTANT: <i>Include the fully completed and signed DA with the advice of settlement in one package</i>	
Bookings SAME DAY BOOKINGS	1300 590 330 OPTION (2)
CBA Direct - Mortgage services - progression of file	1800 884 570
CBA Mortgage Services	02 8898 4816
DM Query	
	Fax: 1: 02 8898 3624
ADVANCE	

Discharge Request	Fax: 02 8898 3605 Fax: 02 8898 3633
All cheque directions can be entered into Self Service Booking System or can be emailed to	
cbabooking@esperon.com or Fax: to 1300 667 566	
<i>Please leave 48hours from the time of FHOG's lodgement to settlement booking to ensure monies are available at the time of settlement</i>	
Key Contacts	
Urgent and/or escalation requests (Advance & Discharge)	Phone: CBA 8.15am - 5pm (Sydney time) Phone: 1800 895 043
Settlement Bookings (Advance & Discharge)	Phone: SAI Global 8am - 5pm (Adelaide time) Phone: 1300 360 160
SANDHURST TRUSTEES LTD/BENDIGO BANK	
New Loans	03-9672 5733 03-5433 9800
Discharges/Mortgage Help	1300 652 146
Complaints-Email	oncall@bendigobank.com.au
SATISFAC CREDIT UNION NOW CREDIT UNION SA CLICK HERE TO VIEW CREDIT UNION SA	
SAVINGS AND LOANS CREDIT UNION	
	<i>BSB 805-023</i>
New Loans, Consents/productions, Discharges - All States	PH: 8305 8358 Fax: 8305 1880 Email: ntsecurities@savingsloans.com.au
Settlement Bookings and Productions	8305 8358
Transfer Descriptions	Fax: 8223 7461
Discharge requests	Fax: 8223 7461
Complaints-Email	memberrelations@savingsloans.com.au
Bank cheques – 2 free, then \$8 each corp chq free	
Consent Fee & Production Fee \$135.00	
SUNCORP METWAY	
Local call Cost To book	13 11 75
Must get D/M Authority from www.suncorpmetway.com.au/forms	Fax: 07 3362 2366
New Loans	07 3362 2970 or 07 3362 3599
Fax:	07 3031 2285
Settlements – Esperon	8231 3722
SUPERMEMBERS HOME LOANS	
Discharges Members Equity	03-9605 6000
	Fax: 03-9605 6632
Settlements -	

- Mellor Olsson	8414 3400
- Kelly & Co	8205 0800
TORRENS CONVEYANCING	
Contact Jenny	8211 9941
WESTPAC BANKING CORPORATION	
<p>Effective Monday 9 February 2015, all documents you previously sent by Fax can now be emailed. Please use the relevant email address for your service request:</p> <p style="text-align: center;"> Settlements – settlementdocuments@mortgage.westpac.com.au Discharges & Portabilities – securityvariations@mortgage.westpac.com.au Consents – securityconsents@mortgage.westpac.com.au </p> <p>Home Ownership Services will send an automated response when your service request is received.</p>	
Settlement Booking Line	1300 367 449
Settlements Mobile	0418 630 431
Transfer Descriptions	8152 2378
Discharge Requests	(Fax: 8152 2367) Fax: 1300 366 679
Complaints-Email	customeradvocate@westpac.com.au
Cases Fax:	8152 2346
Consents	132558
Bank cheques 1 free then \$10.00 each	Consent Fee \$135.00 Production Fee \$150.00
	Fax: Release 8152 2368
WIGNALLS (NOW PERPETUAL) SOLICITORS	
Homeside Lending	
Discharge Request	1300 360 757
Great Southern Loans	
Liberty	
Members Australia Credit Union	
GE	
AFG	8414 7500
Sandhurst Trustees	Fax: 8414 7518
First Australia Building Society	
Howard Pacific	
Australian Mortgage Security	
Permanent Custodians	
National Mortgage Market	
Heritage Building Society	

WIZARD HOME LOANS

General Phone: Enquiries	13 19 70
Fax Transfer Descriptions to Alexander Botten & Associates	
Alexander Botten & Associates	Fax: 8232 2913
Discharge Request	1300 650 921
	Fax: 1300 650 924
Settlements - Alexander & Botten	8232 0677
4 free cheques	Fax: 8232 2913
Other occasional Contacts	